

*Statement Fa. Kratzer GmbH & Co KG, Hr. Frank Weiß – QS, Offenburg*

"We have always used state-of-the-art machines and consistently train our employees so that our end customers not only receive fault-free turning, milling and grinding parts at the desired date, but can also rely on an optimum price / performance ratio.

Additionally, we support our customers efficiently in the development of new products and supply complete assemblies in large quantities.

All our 340 employees do their best to make our customers feel at home with us. **Their satisfaction** is the most important thing for us - from unconditional quality to personal all-round support... this also applies to **measurement technology**.

In order to support our customers as a reliable partner, we are of course also dependent on reliable surface measurement systems. The company FRT GmbH from Bergisch Gladbach, with its product range in terms of **functionality, doability, user-friendliness, efficiency** and **degree of innovation**, is a great help to us.

The support at FRT as well as the presence on site, the accessibility, the professional competence, friendliness and flexibility shows itself to us, at any time of high quality. Advice from FRT's technical sales department gave us a real, decisive competitive advantage.

For all open questions about our MicroProf® systems, no points have yet been left unanswered.

Within the logistics and with regard to FRT **delivery times, delivery reliability, ability to deliver, willingness to provide information, delivery quality** as well as **type of delivery**, we felt the quality assurance department of Kratzer GmbH & Co. KG always fully cared.

We are convinced of FRT GmbH in terms of **service and customer service** as well as **availability of spare parts, warranty services, hotline service, quality of commissioning, maintenance contracts and training**.

We are already looking forward to installing further FRT measuring technology in order to be able to supply our customers from the automotive and mechanical engineering sector with the best possible measured quality. That's how we imagine cooperation."

*Frank Weiß, QS – Offenburg, Mai 2017*

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